

April 7, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Falls Church main office is further away. If alternate postal locations are too far to travel for Post Office Box service, free carrier service is available.

Additionally, the Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

You stated you utilized the post office for non-postal services such as picking up government forms. Nonpostal services provided by the Pimmit Branch will be available at other nearby post offices. Government forms normally provided in the lobbies will also be available at other post offices or by contacting your local government agency.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway





1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never V a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes No Nonpostal Services a. Picking up government forms (such as tax forms) No b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes No I If yes, which offices: __

PAGE

-2-



3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Measo explain harder for me to not there.
	(also, can p.o. box addresses provide forwarding Intification
	To years of contacts/senders to new p.c. box addresses?)
4.	Do you currently use local businesses in the community?
	Yes No 🗆
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes No [2]
	ge
Na	ne;(please print your name)
	tolease blilli von haner
Add	fress:
Tel	ephone number: Date:
	1 2 1/-
	Thank You.
	ase add any additional comments on a separate piece of paper and attach it to this form. Ink you for taking the time to complete this questionnaire.
Ple	ase return your questionnaire by January 19, 2010 to the following address:
	t Office Review Coordinator Box 3603
	chester, VA 22604-2593



April 7, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You inquired as to the forwarding and notification policy of the Postal Service. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondence of the change. First Class mail is currently forwarded for a period of 12 months.

You also indicated on the questionnaire that the Falls Church main office is further away. If alternate postal locations are too far to travel for Post Office Box service, free carrier service is available.

Additionally, the Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

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If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway





1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Daily Weekly Monthly Never Postal Services X a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature M Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products DK. Other postal services: Yes a. Enter permit mailings No B. Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, Yes No Z persons with disabilities, etc. If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No X Yes If yes, which offices: __

DOCKET NO.

PAGE

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3.		tion 4. If you receive Post Office service at the Falls Church Main			
	Better	Just as Good	No Opinion 🗌	Worse	
	Please explain.				
	5				
4.	Do you currently	use local businesses in the	community?		
		Yes 💢		No 🗆	
	If yes, would you	¥			
		Yes 🖄	9	No 🗆	
Na	me:	10102	se print your name)		
Ad	dress:	(piea	se print your rialite)		
	lephone number:		Date:	10	
		ional comments on a separal the time to complete this que		tach it to this form.	
Ple	ease return your qu	estionnaire by January 19, 2	010 to the following add	ress:	

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593 The teem of the Primit Braich is always friedly and helpful. They great me by name and we top notich at customer Service as well as USPS products and available services.

I'm happy to good the traffer hassle and lines at the McLean Post office by droppins in to see Janice at Pimmit and grabbing a bite to eat at the Ledo's around the corner.

To would be very disappointed to see this service branch close.

Rick Braker (P4)

McLen, VA 23101



April 7, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated said that you would miss the special attention and assistance provided by the personnel at the Pimmit Branch. Courteous and helpful service will be provided by personnel at the Falls Church Main Post Office and other post offices in the area.

Additionally, the Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

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If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

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Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Weekly Monthly Never Daily a. Buy stamps b. Mail letters c. Mail packages d Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mair® f. Pick up mail from a Post Office Box g. Fick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: Enter permit mailings Yes [] Nonpostal Services a. Picking up government forms (such as tax forms) Yes [b. Assisting senior citizens, persons with disabilities, etc. Yes [No If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No [If yes, which offices: Arlington @ Westorer

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PAGE	28 A



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	box service or ge				uestion 4. If you receive Post Office Box service at the Falls Church Maln
	Better	Just as Good	No Opinion	Worse	
	Please explain.				
4.	Do you currently	use local businesses in the	community?		
		Yes 💢		No 🗆	
	If yes, would you	continue to use them if the	Station/Branch is dis	continued?	use hat i would have to
		Yes 💆		No \square \longrightarrow	yes, but i would have to make a separate USPS Stop which i
Na	sme:	(plea	se print your name)		Stop which i
Ad	ldress:				Would riace.
Te	elephone number.		Date: Jan 7	20, 2009	
		ional comments on a separa the time to complete this que		ttach it to this form.	2. Hiry in + out wo
Ple	ease return your qu	uestionnaire by January 19, 2	010 to the following ad	dress:	July in + out of
PO	ost Office Review C D Box 3603 inchester, VA 2260				Station is hard



April 29, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Falls Church main office is harder to get to. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

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If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely.

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

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UNITED STATES
POSTAL SERVICE

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?	
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐	
	Please explain. Too fan to the Avel - the Alfred	
4.	Do you currently use local businesses in the community?	
	Yes → No □	
	If yes, would you continue to use them if the <> Station/Branch is discontinued?	
	Yes No No	
Na	me: (please print your name)	
Ad	dress:	
Tel	Date: $ (-(8-/0), $	
	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.	
Ple	ease return your questionnaire by January 19, 2010 to the following address:	
PO	st Office Review Coordinator Box 3603 nchester, VA 22604-2593	



March 16, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

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Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1 10	ease check the appropriate box to ind	icate	if you use the	he Pin	imit Branch for	the following ser	vices:
tal	Services	E	aity	V	/eekly	Monthly	Never
a.	Buy stamps				9		
b.	Mail letters						
	Maii packages					B	
	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature		d mail,			Į.	
	Confirmation **						
e,	Send Express Mail®						
ŧ,	Pick up mail from a Post Office Box						
g.	Pick up mail from general delivery						
h.	Buying Postal Money Orders						
4	Buy stamp-collecting products						
Ot	her postal services:						
2.	Enter permit mailings	Yes		No	8		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	4		
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
15.0	/es, please explain:						

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	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you service or general delivery service, complete this section. How do you think Post Office Box service a Office will compare to your current service?	rou receive Post Office t the Falls Church Main
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐	
	Please explain.	
4.	Do you currently use local businesses in the community?	
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	If yes, would you continue to use them if the <> Station/Branch is discontinued?	
	Yes 🗹 No 🗆	
Na	ime: (please print your name)	
Ad	ldress:	
Te		JAN 1 9 2010
	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.	THE HILLS WAS
Ple	ease return your questionnaire by January 19, 2010 to the following address:	

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593

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March 17, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely.

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway

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Confirmation 19						X		
e. Sund Express Mail⊚							C	
f. Pick up mail from a Post Office Box							П	
g. Fick up mail from generalice ivery				D		\Box		
h Buying Postal Money Orders				\supset		J	J	
 Buy stamp collecting products 						□		
Other postal services:								
a. Enter permit mailings	Yus		No	X				
Nonpostal Services								
a Picking La government forms (such as fax forms)	Yes		No	X				
b Assisting senior clizens, persons with a sabilities, etc.	Yes	\supset	No	Á.				
If you please explain					-			
Do you pass unother Post Office di	eiro h	cinace i	onurs wh	is frave line	to or her	n work or	spanning of form	il et
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Lyes, which officials:								

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Paralli S	UNITED STATES POSTAL SERVICE	

PO Box 3603

Windhoster, VA 22604-2593

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	o Guse explain			
4.	Do you currently us	e local businesses in the o	ommunity?	
		Yes 🗀	Î	4o 🗆
	If yes, would you or	onthue to use them if the r	 Station/Brahan is disco 	nlinuod?
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hee	1666			
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		nal comments on a separa: s time to complete this quo		en it le this ierm.
# bi	use return your que	dionnaire by January 19, 2	010 to the following addre	953
=09	t Office Review Coo	rdinator		





March 17, 2010



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Sincerely.

Robert S. Gingelf

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services:

tal	Services	D	ally	J. W	eekly	Monthl	y N	lever
a.	Buy stamps		四分六	-ne's	D			
b.	Mail letters							
С.	Mail packages		Ø					
d.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature Confirmation™		d mail,					
е.	Send Express Mail®			n d				
f.	Pick up mail from a Post Office Box		D Po	res			,	
g.	Pick up mail from general delivery					b		
h.	Buying Postal Money Orders					Û		
i.	Buy stamp-collecting products							
0	her postal services:							
a.	Enter permit mailings	Yes		No				
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Yes		No				
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No				
If	ves, please explain:							

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PAGE

NO. 12

-2-

UNITED STATES
POSTAL SERVICE

3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you is box service or general delivery service, complete this section. How do you think Post Office Box service at the Office will compare to your current service?									ost Office urch Main
	Better	Just as Good	No Opinion		Worse	e H			
	Please explain.								
4.	Do you currently us	e local businesses in the	community?						
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	If yes, would you co	ontinue to use them if the	-						
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Te	elephone number:		Date: _1	15/	40				
		al comments on a separa time to complete this que		r and attac	h it to this f	form.			
Ple	ease return your ques	tionnaire by January 19, 2	2010 to the follow	ving addre	ss:				
PC	ost Office Review Coo O Box 3603 'inchester, VA 22604-								



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Robert S. Gingell®

Sr. Manager, Post Office Operations

8409 Lee Highway



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PAGE

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box service or	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If box service or general delivery service, complete this section. How do you think Post Office Box service a Office will compare to your current service?							
Better 🛛	Just as Good	No Opinion	Worse					
Please explain.	. it miting to	at for anie	delivery					
4. Do you current	ly use local businesses in the	community?						
	Yes 🗹		No 🗆					
If yes, would yo	ou continue to use them if the	<> Station/Branch is dis	scontinued?	+				
	Yes 🗆	167	No 🖾					
Name:								
	(ple	ase print your name)						
Address:								
Telephone number:		Date: 1-29-	40					
	ditional comments on a separa g the time to complete this qu		ttach it to this form.					
Please return your	questionnaire by January 19,	2010 to the following ad	dress:					
Post Office Review PO Box 3603 Winchester, VA 22	am many man namen n							



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Sr. Manager, Post Office Operations

8409 Lee Highway



Please check the appropriate box to Indicate if you use the Pimmit Branch for the following services:

stal	Services	D	aily	W	leekly	Monthly	Never	
a.	Buy stamps							
b.	Mail letters							
C.	Mail packages							
d.	Buy Certified Mail™, Registered Mail™, I Delivery Confirmation™, or Signature Confirmation™		d mail,					
е.	Send Express Mail®							
f.	Pick up mail from a Post Office Box		×					
g.	Pick up mail from general delivery							
h.	Buying Postal Money Orders							
i.	Buy stamp-collecting products							
Ot	her postal services:							
a.	Enter permit mailings	Yes		No				
No	enpostal Services							
a,	Picking up government forms (such as tax forms)	Yes		No				
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No				
lfy	ves, please explain:							
	Do yoù pass another Post Office dur Yes [yes, which offices:	ing bu	usiness hou	rs whil	No 🗆	r from work	, or shopping, or for personal ne	eds'
11 3	es, which offices:							

COCTAL	CEDIUCE	
PUSIAL	SERVICE	
	a manufacture a second	

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain.
4.	Do you currently use local businesses in the community?
	Yes No No
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes No No
Na	me:
	(please print your name)
Adı	dress:
Tel	ephone number: Date: 01-7110 Please do not
	Close
	ase add any additional comments on a separate piece of paper and attach it to this form. The nile year
Ple	ase return your questionnaire by January 19, 2010 to the following address:

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Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593



March 17, 2010



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If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Robert S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Daily Weekly Monthly Never Postal Services X a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® П f. Pick up mail from a Post Office Box X g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes Nonpostal Services a. Picking up government forms (such as tax forms) Yes 🖫 No b. Assisting senior citizens, persons with disabilities, etc. Yes No If yes, please explain: __ 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? Yes 🛛 No 🗌 If yes, which offices:

-2-



3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better Just as Good No Opinion Worse
	Plasse explain. The first is closer, The port
	- Co promit Fill and Kacalocal
4.	Do you currently use local businesses in the community?
	Yes No □
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes No No
Nai	me:(please print your name)
Add	dress:
Tel	ephone number:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:

Post Office Review Coordinator PO Box 3603 Winchester, VA 22604-2593



March 23, 2010



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Pimmit Branch is closer. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

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Sr. Manager, Post Office Operations

8409 Lee Highway



PI	ease check the appropriate box to indi	cate	if you use th	e Pim	mit Branch for	the fol	lowing services	t.
tal	Services	D	aily	W	eekly	Mor	nthly	Never
a,	Buy stamps						v	
b.	Mail letters						ø.	
C.	Mail packages						T	
d.	Buy Certified Mail™, Registered Mail™, In Delivery Confirmation™, or Signature Confirmation™		d mail,				Ø	
е.	Send Express Mail®							図
f.	Pick up mail from a Post Office Box				M			
g.	Pick up mail from general delivery							d
h.	Buying Postal Money Orders							Ø
i.	Buy stamp-collecting products							₩ (
01	ther postal services:							
a.	Enter permit mailings	Yes		No				
No	onpostal Services							
a.	Picking up government forms (such as tax forms)	Yes		No	Ø.			
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	M			
lf :	yes, please explain:		,					
2.	Do you pass another Post Office duri	1	usiness hour			r from	work, or shopp	ing, or for personal ne

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e print your name)

-2-

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Telephone number.



March 23, 2010



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Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you never go to the Falls Church main office because of discourteous service and long lines. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner.

The Postal Service™ shares the problem of occasional long lines with banks, supermarkets, and other retail outlets. Lines occur most often on Mondays, day after holidays, during lunch hours, and near closing times. We make a concerted effort to match our staffing schedules with the known peaks of customer traffic. To minimize wait time, we rely upon our Postmasters to take steps to remedy the situation and ensure that customers do not have to wait in line an unreasonable or excessive amount of time.

We are aware that our customers lead busy lives and have taken steps to make buying Postal Service™ products easier. Stamps by Mail envelopes are available at your local Post Office™. You can also purchase stamps by phone (800-782-6724) or through the Internet at: usps.com.

Our goal is to provide our customers with the best possible postal service. We continue to concentrate our efforts in speeding up our transactions and improving the level of service you receive.

Your concerns about discourteous service and long lines at the Falls Church main office will be conveyed to the postmaster.

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3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☐ /
	I'm across the street from the limit branch now.
4.	Do you currently use local businesses in the community?
	Yes ☑ No □
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes No No
Na	ne:
Ade	dress:
Tel	ephone number:

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al Services	E	ally	٧	leekly	Mo	onthly	1	Never	
a. Buy stamps						D			
b. Mail letters				De la					
c. Mail packages				A					
 d. Buy Certified Mail™, Registered Mail™, Delivery Confirmation™, or Signatur 		ed mail,							
Confirmation™				X					
e. Send Express Mail®						X			
f. Pick up mail from a Post Office Box		×							
g. Pick up mail from general delivery		K							
h. Buying Postal Money Orders						Ø			
. Buy stamp-collecting products								×	
Other postal services:								-	
a. Enter permit mailings	Yes		No	X					
Nonpostal Services									
Picking up government forms (such as tax forms)	Yes		No	×					
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	X					
f yes, please explain:									
2. Do yoù pass another Post Office dur		usiness t	nours whi			n work, or	shoppin	g, or for pers	onal r
Yes	1	_		No		. 1		. /	
f yes, which offices:	(47)		N V	NEWW	17 1	and	Wou	101	

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	Please explain. I waild close my PO Box and use have deliver my Wiewa VA
	Please explain. I would clare my PO Box
	and use home deliver in my viewa, UA
	Home address.
4.	Do you currently use local businesses in the community?
	Yes ► No □
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes No A
Nai	me:
140	(please print your name)
Add	dress: _
Tel	ephone number: _ Date: _ 1 1 4 \$0 } Jac
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-2-

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	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑
	Please emplain. Further from the large and I have a hard time. Checking it regularly anyway, so this may be prohibitive. (P.O. Box used for personal business reasons)
4.	Do you currently use local businesses in the community?
	Yes No 🗆
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes & Rut notes!! No [
Nar	ne:
	(please print your name)
Add	ress:
Tele	ephone number:
	ase add any additional comments on a separate piece of paper and attach it to this form. nk you for taking the time to complete this questionnaire.
Plea	ase return your questionnaire by January 19, 2010 to the following address:
PO	t Office Review Coordinator Box 3603 chester, VA 22604-2593
P	lease don't close the Pinnit Branch! It is so convenient
01	nd I use it all the time! This would be a difficult
01	djustment!





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This has been a very convenient site over the years and pos the shopping center, which institutes India guis. -2-



3,	box service or ger	ier delivery, there will be no neral delivery service, comp e to your current service?				
	Better	Just as Good	No Opinion 🗌	Worse		
	Please explain					
4.	Do you currently u	se local businesses in the o	community?			
		Yes 🏻		No 🗆		
	If yes, would you o	continue to use them if the <	> Station/Branch is di	scontinued?		÷
		Yes 🗹	7	No 🗆		
Nar	me:					
		() (pieas	se print your name)			
Add	dress:					
Tel	ephone number:		Date: 1/12	10		
Ple	ase add any additio ank you for taking th	nal comments on a separat e time to complete this que	e piece of paper and a stionnaire.	attach it to this form.	(see page 1).	
Ple	ase return your que	stionnaire by January 19, 2	010 to the following ad	ldress:		
PO	st Office Review Cor Box 3603 achester, VA 22604					



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-2-

3.	If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive Post Office box service or general delivery service, complete this section. How do you think Post Office Box service at the Falls Church Main Office will compare to your current service?
	Better Just as Good No Opinion Worse D Flease explain. SELLIFY TEIMUN FELONIN INTIL TO ACCUMULATE AT AN UNATTENSED WEATON WHEN I AM ON UNSCHEDUED EMERGENCY TDY
	Please explain TELL RITY & - EIMAN PERMIN MITTLE TO ACCUMULATE
	AT AN UNATTENSED LIZATION WHEN I AM ON OPSCHEDULED EMERGENCY TDY
4.	Do you currently use local businesses in the community?
	Yes No 🗆
	If yes, would you continue to use them if the <> Station/Branch is discontinued?
	Yes 🗆 No 🔯
Na	me:
	(please print your name)
Ad	dress:
Tel	ephone number: Date: 08- JAN - 2009
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stal	Services	E	Daily	V	/eekly	Monthly	Never
a.	Buy stamps					卢	
Ь,	Mail letters						英
C.	Mail packages					A	
d.	Buy Certified Mail™, Registered Mail™, Delivery Confirmation™, or Signatur Confirmation™		ed mail,		П		N
e.	Send Express Mail®						Z.
f.	Pick up mail from a Post Office Box						Ď.
g.	Pick up mail from general delivery						区
h.	Buying Postal Money Orders						」
1.	Buy stamp-collecting products						A
Ot	her postal services:						,
a.	Enter permit mailings	Yes		No	×		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	A		
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	Ø		
If	ves, please explain:						

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3.	box service or ger	tier delivery, there will be no neral delivery service, comp e to your current service?				
	Better	Just as Good	No Opinion 🗌	Worse X		
	Please explain	hair, and t	rathic to	the other	brunch	would
	le ma	in worse.			/	
4.	Do you currently u	use local businesses in the	community?			
		Yes 🔼		No 🗆		
	If yes, would you	continue to use them if the	<> Station/Branch is	discontinued?		
		Yes 🗌	U	No 💢		
Nar	ne:		4			
		(plea	se print your name)			
Add	fress:					
Tele	ephone number: _		Date:	12/10		
		onal comments on a separa ne time to complete this que		attach it to this form.		
Plea	ase return your que	estionnaire by January 19, 2	2010 to the following	address:		





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	Better ☐ Just as Good ☐ No Opinion ☐ Worse 🛱
	Mease explain. I having travel in Mal direction
4.	Do you currently use local businesses in the community?
	Yes 🔀 No 🗆
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	Yes No No
Missi	
Nai	me: (please print your name)
Add	dress:
Tel	ephone number: Date: /-/2-/D
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Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Monthly Daily Weekly Never Postal Services a. Buy stamps b. Mail letters c. Mail packages d. Buy Certified Mail™, Registered Mail™, Insured mail, Delivery Confirmation™, or Signature Confirmation™ e. Send Express Mail® f. Pick up mail from a Post Office Box g. Pick up mail from general delivery h. Buying Postal Money Orders i. Buy stamp-collecting products Other postal services: a. Enter permit mailings Yes 🗌 No Nonpostal Services a. Picking up government forms (such as tax forms) Yes No b. Assisting senior citizens, persons with disabilities, etc. Yes No 🗌 If yes, please explain: 2. Do yoù pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? No X Yes If yes, which offices:



3.	box service or gene			rvice - proceed to question 4. If you receive Post Office u think Post Office Box service at the Falls Church Main
	Better	Just as Good	No Opinion	Worse
	1 D	and that	vis out of	my way.
4.	Do you currently use	e local businesses in the co	ommunity?	
		Yes 🔽	No	
	If yes, would you co	ntinue to use them if the <>	Station/Branch is disconti	inued?
		Yes	No	
Nar	ne:		4	
		(please	print your name)	
Add	dress:			
Tele	ephone number:		Date: 1/12/10	0_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:





Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Pimmit Branch is much more convenient than other postal locations. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Roberts S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1.10	ease check the appropriate box to indi	cate	f you use the	Pim	mit Branch for the	following service:	51
tal	Services	D	ally	W	eekly M	onthly	Never
a.	Buy stamps						
b.	Mail letters					9	
C.	Mail packages						
d.	Buy Certified Mail™, Registered Mail™, In Delivery Confirmation™, or Signature Confirmation™		d mail,			<u> </u>	
e.	Send Express Mail®						
f.	Pick up mail from a Post Office Box						
g.	Pick up mail from general delivery						
h.	Buying Postal Money Orders						
i.	Buy stamp-collecting products						Ð
Ot	her postal services:						
a.	Enter permit mailings	Yes		No			
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No			
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	Ď n	10/42	
If y	yes, please explain: - 167 1111/	1	/T fur	1.1	trini 185	CHAL	
	Do you pass another Post Office duri Yes (ng bu	isiness hours	s while	e traveling to or fro	om work, or shopp	oing, or for personal nee

-2-



3.	If you receive carrier delivery, there w box service or general delivery service Office will compare to your current ser	e, complete this section. How		
	Please explain. 1 Saturday v	No Opinion D	Worse	-
4.	Do you currently use local businesses	in the community?		
	Yes	; 🗆	No 🗆	
	If yes, would you continue to use then	n if the <> Station/Branch is di	scontinued?	3-
	Yes		No-	
Nar	ne:	(please print your name)		-
Add	ress:			=
Tel	phone number:	Date:	0	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please return your questionnaire by January 19, 2010 to the following address:





Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Pimmit Branch should be pursued, a proposal will be written and forwarded to USPS Headquarters for final approval. If USPS Headquarters feels the proposal is warranted, a final determination will be written. Affected customers will be notified if a decision is made to discontinue the Pimmit Branch.

If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely,

Roberts S. Gingell

Sr. Manager, Post Office Operations

8409 Lee Highway



1. Please check the appropriate box to indicate if you use the Pimmit Branch for the following services: Postal Services Daily Weekly Monthly Never Ø a. Buy stamps b. Mail letters c. Mail packages d. Buy
Certified Mail™, Registered Mail™, Insured mail,
Delivery Confirmation™, or Signature
Confirmation™ 攻 e. Send Express Mail®

								D	
f.	Pick up mail from a Post Office Box				A				
g.	Pick up mail from general delivery							团	
h.	Buying Postal Money Orders							134	1
i.	Buy stamp-collecting products							」	
0	her postal services:								
a,	Enter permit mailings	Yes		No	A				
N	onpostal Services				1.				
a.	Picking up government forms (such as tax forms)	Yes		No	#				
b.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	A				
If	yes, please explain:								
_									
2.	Do you pass another Post Office dur	ing bu	ısiness ho	urs whil	le trave	ling to or froi	n work,	or shopping, o	r for personal needs
	Yes	7		,		No 🗆			
lf	ves, which offices:		MC	Le	27				
_									
-									





-2-

3.	3. If you receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you receive or general delivery service, complete this section. How do you think Post Office Box service at the Fooffice will compare to your current service?								
	Better ☐ Just as Good ☐ No Opinion ☐ Worse ☑								
	Better Just as Good No Opinion Worse P	ž.							
4.	Do you currently use local businesses in the community?								
	Yes No 🗆								
	If yes, would you continue to use them if the <> Station/Branch is discontinued?	16							
	Yes ♥ No □								
Na	me:								
0.000	(please print your name)								
Ad	dress:	e							
Tel	lephone number:								
	ease add any additional comments on a separate piece of paper and attach it to this form. ank you for taking the time to complete this questionnaire.								
Ple	ease return your questionnaire by January 19, 2010 to the following address:								



Dear Postal Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Pimmit Branch, Falls Church, VA. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that the Falls Church Main office is further away. The Postal Service has developed a number of convenient options that can save customers a trip to the Post Office. For instance, customers can buy stamps online on our Web site at www.usps.com, by phone at 1-800-STAMPS24, or by mail. Stamp orders are delivered directly to customer mailing addresses. Our Click-N-Ship online mailing service will calculate and print mailing labels with postage. It also offers free Delivery Confirmation or Signature Confirmation as an option. Free carrier pickup may be requested online and is available with Express Mail Overnight Guaranteed, Priority Mail and International Mail. Customers can also place their mail on hold, file a change-of-address order, or request redelivery of an item of which a notice was left my calling 1-800-ASK-USPS or visiting www.usps.com.

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If you have additional questions or comments, please feel free to contact Donna Bradley, Postmaster, Falls Church, VA at 703 -532-8504.

Sincerely.

Roberts S. Gingell

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8409 Lee Highway